



Website Accessibility Statement

Created: December 2025

Thank you for visiting the Waterloo Public Library website. We are committed to making our website accessible to all users, including individuals with disabilities.

Our Commitment

We believe that all visitors have the right to access information independently and easily, and to interact with our website without barriers. Our goal is to develop and maintain web pages and applications that are accessible to people of all abilities.

Most pages on this website are accessible and comply with applicable state and federal laws, including but not limited to:

- The Americans with Disabilities Act (ADA)
- Section 508 of the Rehabilitation Act of 1973 (as amended)
- The Iowa Civil Rights Act of 1965
- Web Content Accessibility Guidelines (WCAG) 2.2 Level AA

We are actively working to improve accessibility across all web content, including documents, forms, multimedia, and social media platforms.

Known Limitations

While we strive for full accessibility, some content—such as older PDFs, third-party applications, or external websites linked from our pages—may not fully conform to WCAG 2.2 Level AA standards. We continuously review and update our content to address these limitations.

Assistive Technology Support

If you use assistive technology (such as a screen reader, Braille display, or TTY) and encounter content that interferes with your ability to access information, please contact:

Email: **askus@waterloopubliclibrary.org**

Phone: **319-291-4476**

You may also request alternative formats for documents, forms, or other library materials by contacting us via email or phone. We will make every effort to provide information in a format that meets your accessibility needs.

Feedback

We welcome your feedback on the accessibility of our website. Your input helps us identify and fix issues promptly.